



NEEOPA forum – Workplace response to Domestic and Financial Abuse 29th July 2021

With thanks to our speakers:

- [Claire Dawson](#), Executive Manager, Community Investment, Commonwealth Bank
- [Jane Threader](#), National Program Manager, Good Shepherd Financial Independence Hub

Commonwealth Bank of Australia FDV Resources:

- CBA's commitment to address FDV and financial abuse is the [Next Chapter](#) program.
- CBA has developed a [Financial Abuse Resource Centre](#) on their website with links to the following:
 - The [Recognise and Recover](#) guide, which aims to help victim-survivors identify and find support when experiencing financial abuse.
 - The [Our Watch workplace response](#) portal, to which CBA contributed white-labelled resources to support other businesses.
 - UNSW evidence review considering the current state of the knowledge on economic and financial abuse:
 - [Report 1: Understanding Economic and Financial Abuse in Intimate Partner Relationships \(summary document here\)](#)
 - [Report 2: Understanding Economic and Financial Abuse in First Nations Communities \(summary document here\)](#)
 - [Report 3: Understanding Economic and Financial Abuse Across Cultural Contexts \(summary document here\)](#)

Resources developed in partnership with WESNET on technology-facilitated abuse and focused on improving financial safety:

- [Digital Financial Security](#)
- [How to secure your digital finances](#)

Resources developed with Social Ventures Australia to assist service delivery organisations (the social sector) provide more integrated DV support services to improve the experience for victim-survivors of abuse:

- [Summary document for service delivery organisations](#) (includes examples of how other organisations have partnered together)
- [Summary document for Government](#) (the key funders of services)



CBA understands the importance of having an intersectional lens and have created summary Resources supporting our CALD and NESB Customers including:

- Summary flyers for [Financial Abuse](#) and [Elder Abuse](#) awareness - each translated into 15 languages. These are based on CBA's [Recognise and Recover](#) (on financial abuse) and [Safe and Savvy](#) (on elder abuse) guides respectively.

CBA has also developed specific resources during the **COVID-19 pandemic** which might be relevant:

- [A fact sheet we developed on positive relationships during crises](#) with No To Violence.
- [A fact sheet on the impact of COVID-19 on domestic and family violence.](#)

Good Shepherd Financial Independence Hub:

Please see the following link below also to the website:

<https://goodshep.org.au/services/fih/>

The website contains an online webform for enquiries to the service as well as translations of the service brochure in 7 languages. <https://goodshep.org.au/>